

Activity 59

Consumer Tips

Directions: Each of the sentences below has to do with consumer rights. Complete each sentence and use it as a clue to help you supply the missing letters in the corresponding numbered item. When you have finished the puzzle, the word reading down in the circles will describe a wise consumer.

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|-----|---|---|---|-----|-----|-----|---|---|---|---|---|---|---|
| 1. | i | n | f | o | (r) | m | e | d | | | | | |
| 2. | c | o | u | r | t | (e) | o | u | s | | | | |
| 3. | r | e | d | r | e | (s) | s | | | | | | |
| 4. | | | | | (p) | u | r | c | h | a | s | e | s |
| 5. | | | | p | (o) | l | i | c | y | | | | |
| 6. | r | e | f | u | (n) | d | | | | | | | |
| 7. | | | | (s) | a | f | e | t | y | | | | |
| 8. | | e | x | p | (i) | r | e | s | | | | | |
| 9. | | | | (b) | u | y | | | | | | | |
| 10. | s | h | o | p | (l) | i | f | t | i | n | g | | |
| 11. | | | | (e) | x | c | h | a | n | g | e | | |

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| 1. The consumer's right to be _____ is fulfilled by the facts provided in advertisements and on labels. | 6. The return of money for an unsatisfactory purchase is a(n) _____. |
| 2. Being _____ means using a polite and respectful manner with salespersons and other customers. | 7. The consumer's right to _____ assures that products, if used properly, will not cause harm or injury. |
| 3. The consumer's right to _____ allows you to return merchandise that is unsatisfactory. | 8. When a guarantee runs out, it _____. |
| 4. Before making major _____, you should gather information about a product. | 9. Another word for <i>purchase</i> is _____. |
| 5. Each store has a rule, or _____, concerning the return or exchange of merchandise. | 10. Taking items from a store without paying for them is _____. |
| | 11. To trade one item for another is to make a(n) _____. |